

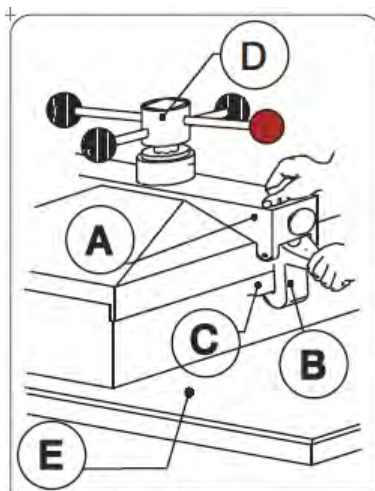
Subject: Henny Penny - sticking spindle
Date: 11/29/22
Region: US/Can
Model Affected: PFE 500 and PFG 600 Pressure Fryers



Scan for video

Summary

Ensure team members are aware of proper lid operation procedures as noted on the lid crossarm label (below left). When step 1. of the “Open Lid” procedure from this label is not followed, the spindle may stick in its fully unscrewed position. If this happens, follow the steps below to try and get the spindle moving again. **NOTE:** this scenario is not covered by Henny Penny warranty.



TO CLOSE LID

1. Remove all items from countertop (E).
2. Lower lid. Push down firmly on cross arm (A) until lid is completely closed.
3. Lower latch handle (B) and secure it firmly under the catch lip (C) on the cook pot.
4. Turn spindle (D) clock-wise until tight. The red spindle knob (D) will align with the red latch handle knob (B).

⚠ DANGER! BURN RISK

Latch (B) must be fully engaged under catch lip on frypot (C) or pressurized oil and steam will escape

TO OPEN LID

1. Slowly turn spindle (D) counter-clockwise when opening to prevent damage to lid assembly. Do not let the spindle turn rapidly and spin to a stop.
2. Push down firmly on cross arm (A).
3. Lift latch (B) slowly. Open lid slightly, pausing to allow excess steam to escape, then fully open.

⚠ WARNING! BURN RISK

Wait until pressure drops to '0' PSI before turning the spindle (D). Opening lid while pressure is still in pot will cause steam and oil to escape rapidly and injure operator.

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1. Strike the spindle with the palm of the hand in a clockwise direction. If the spindle does not move, perform step 2
2. Strike the spindle with a rubber mallet in a clockwise direction. If the spindle continues to remain stuck, move to step 3
NOTICE: To prevent damage to the spindle and crossarm components, use only a rubber mallet and do not “overhit” the spindle when performing this step
3. Contact the Henny Penny Technical Services Team (contact info below).

Questions

For further information, please contact Technical Services using one of the following options:

Email: technicalservices@hennypenny.com

Call: U.S. and Canada: +1-800-417-8405 or Global: +1-937-456-8405

Text: +1-937-456-8405

Live chat via the Henny Penny website, extranet, or customer support website.